Logan Bayside Health Network Director Allied Health Gail Gordon has been recognised with the prestigious Australia Day Achievement Award for her significant contribution to the improvement and delivery of health services in Metro South Health.

Metro South Health Chief Executive Dr Richard Ashby presented Gail with the award in front of colleagues last week and said she had spent many years implementing numerous ideas into action including the Be Heard Safe Communications at Redland Hospital project as well as the Advanced Allied Health Outpatients Clinics which had reduced wait times for patients.

Dr Ashby said Gail’s leadership and partnership with the award winning Integrated Specialist ENT Service had also led to excellent outcome for Metro South Health patients. (cont page 3)
Hundreds of staff have visited the Pathway to Excellence Expo held last week at Redland Hospital in the lead up to the staff validation survey launching later this month.

Staff took part in body scans by Evolt, various games and quizzes and had the chance to vote on their favourite Pathway to Excellence inspired baked goodies.

Pathway to Excellence Program Coordinator Karen Webster and Nurse Manager Louise Carter said they wanted to thank all the staff who made the time to visit the Expo and take part in the activities on offer.

They said it wasn’t long now until the launch of the staff validation survey on Tuesday, February 21 from 9am.

The survey is open to nursing and midwifery staff until 1pm on Wednesday, March 15.

Logan Bayside Health Network Director Nursing and Midwifery Services Lorraine Stevenson said she was extremely proud of all the efforts to date and excited as Redland Hospital and Wynnum Health Service progressed to the next and final stage towards Pathway designation.

Redland Hospital-Wynnum Health Service Prize Winners ...

- Glenys Tawhi (Stradbroke Ward)
- Renee Lakeland (Lamb Ward)
- Sara Mackenzie (Theatre)
- Karen Allen (Emergency Department)
- Sujoy Phigs (Canaipa Ward)
- Donna Blackburn (Wynnum)

QHEPS: /logab/services/nursing-midwifery/pw-to-excellence
Gail graduated from University of Queensland Bachelor Occupational Therapy in 1977
She earned a Graduate Diploma Business Administration at Queensland University Technology in 1987
She has worked in health (public and private) in Queensland and the ACT
Gail is a Member Occupational Therapy Australia and Associate member Australian College Health Service Managers
She established the Health Service wide Allied Health professional structure to support effective governance of allied health services across Metro South
She was Executive Lead, Clinician Led Management organisational restructure for Logan and Beaudesert Hospitals
Executive Sponsor – Rehabilitation Planning Logan Hospital
Executive Sponsor State-wide Performance Indicator 5 Allied Health information management system.
Executive lead in Allied Health Models of Care implementation projects – Orthopaedic Podiatry Screening Clinic; ENT Advanced Allied Health role; Advance Health Practitioner – Rehabilitation.
Director Allied Health, QEII Jubilee Hospital Health Service District
A range of Senior Occupational Therapy roles in Queensland Health and Blue Care
Director Occupational Therapy, The Canberra Hospital, ACT Health

Gail Gordon, Did you know ...

Award recognises Gail

Gail said she was shocked to receive the Australia Day Achievement Award.

“My role in the organisation is to promote and support the allied health clinicians to deliver the best possible services for patients and carers, so being recognised for my role was unexpected, but it is always a thrill to have others recognise your work.”

Gail said her most enjoyable moments in her current role at Metro South Health over the last decade involved working with passionate and committed people from all parts of the organisation.

“I love to see great ideas being implemented and through these opportunities, seeing our staff develop great leadership skills and ability.

“My success is really only a reflection of the hard work and continued engagement from the allied health staff across the health service.

Gail said she had also faced many challenges along the way and that her role required resilience and persistence.

“The challenge of delivering services that meet both the needs of the patients/clients within the usual budgetary constraints requires leaders to constantly be alert to opportunities for innovation and change.

“Allied Health has weathered many changes over the past 10 years but I believe that we have ably demonstrated our unique value to our patients/clients and the health service.”

Gail said she was most proud of the growth in research output from allied health across the health service.

“When I commenced, research was not necessarily seen as a normal part of the allied health clinicians role. Now all areas across the health service have active and committed staff engaging with research either as consumers or generators.”

She said growth in allied health services in the Logan Bayside Health Network had been made possible through opportunities provided with growth at Logan and redirection of priorities at Redland with both facilities now providing strong and successful allied health services that addressed the needs of the patients.

“We have moved to delivering services based on patient priority and need which has supported the clinical teams to provide great patient outcomes.”

Gail said she was shocked to receive the Australia Day Achievement Award.

“My role in the organisation is to promote and support the allied health clinicians to deliver the best possible services for patients and carers, so being recognised for my role was unexpected, but it is always a thrill to have others recognise your work.”

Gail said her most enjoyable moments in her current role at Metro South Health over the last decade involved working with passionate and committed people from all parts of the organisation.

“I love to see great ideas being implemented and through these opportunities, seeing our staff develop great leadership skills and ability.

“My success is really only a reflection of the hard work and continued engagement from the allied health staff across the health service.

Gail said she had also faced many challenges along the way and that her role required resilience and persistence.

“The challenge of delivering services that meet both the needs of the patients/clients within the usual budgetary constraints requires leaders to constantly be alert to opportunities for innovation and change.

“Allied Health has weathered many changes over the past 10 years but I believe that we have ably demonstrated our unique value to our patients/clients and the health service.”

Gail said she was most proud of the growth in research output from allied health across the health service.

“When I commenced, research was not necessarily seen as a normal part of the allied health clinicians role. Now all areas across the health service have active and committed staff engaging with research either as consumers or generators.”

She said growth in allied health services in the Logan Bayside Health Network had been made possible through opportunities provided with growth at Logan and redirection of priorities at Redland with both facilities now providing strong and successful allied health services that addressed the needs of the patients.

“We have moved to delivering services based on patient priority and need which has supported the clinical teams to provide great patient outcomes.”
Call for staff to take extra care

Staff are being urged to be alert and take extra care after numerous recent snake sightings on the campus.

Several snakes have already been removed and there have been other sightings of snakes, all believed to be carpet pythons, in the vicinity of ED, the driveway and carpark and the shed.

Given the Hospital’s proximity to bushland it is important all staff remain vigilant and keep an eye out for various wildlife in the area and particularly at night when most of the sightings have occurred.

For anyone who sees a snake, security can assist in watching the reptile and making sure staff are not at risk until a snake catcher arrives.

Nominations for the Queensland Health eAwards are now open

The eAwards celebrate individuals and teams who are advancing healthcare through digital innovation.

Digital innovation is continually transforming the delivery of healthcare and system administration services both here in Queensland and right around the world – it is the cornerstone of the commitment Queensland Health as made to improve the healthcare of all Queenslanders.

Last year over 80 nominations were received from right across Queensland Health. Nominations ranged from patient-centric initiatives such as the use of Eye-Gaze Technology at Children’s Health Queensland and 3D printing at the Princess Alexandra Hospital through to projects which benefit Queensland Health staff such as the state-wide rollout of Windows 7 and the ReCreate initiative which has transformed the way service is delivered across the Customer Service Branch of eHealth Queensland.

Nominations can be made across six award categories including the new category of ‘Clinical innovator’ which recognises clinicians or clinical teams who are advancing healthcare and leading the way in digital innovation.

All finalists will automatically be in the running for the eAward of the Year which will be based on a “people’s choice” vote.

The eAwards will be presented at the end of the eHealth Queensland Expo (http://ehealthexpo.health.qld.gov.au/) to be held on Wednesday 17 May 2017 at the Royal International Convention Centre in Brisbane. Each finalist will receive up to five highly sought after tickets to the Expo. Nominations for the 2017 eAwards close on Friday 24 February.

For more information visit the eAwards page on QHEPs. (http://qheps.health.qld.gov.au/ehealth/html/eawards/home.htm)