Education
The service provides a variety of online training modules, in-services and face to face workshops.

The topics provide information on:
- understanding the culture of Deaf people
- language and assessment issues
- hearing loss and the implications for mental health
- how to book interpreters and why it is important to use them.

An online training module ‘Introduction to Deafness and Mental Health’ is available to Metro South Addiction and Mental Health Services staff via LEAPOnline: https://leaponline.learnflex.com.au/users/index.aspx

Other Queensland Health staff can access the online training module ‘Introduction to Mental Health’ – via iLearn: https://ilearncatalogue.health.qld.gov.au/course/1155/working-with-deafness

Therapy and counselling
The service offers brief therapy and counselling. The team works with other health professionals, e.g. psychologists, to assist them in providing culturally and linguistically sensitive sessions and services that meet the needs of Deaf and hard of hearing people.

Contact us
Telephone: (07) 3317 1080
Fax: (07) 3317 1296
Mobile: 0419 023 883

Address
PO Box 8336
Woolloongabba Qld 4102

Woolloongabba Community Health Centre
228 Logan Road
Woolloongabba, Qld 4102

Website:

Opening Hours
Monday – Friday
8.30am – 4.30pm
About the service
The Deafness and Mental Health Statewide Consultation and Liaison Service strives to promote appropriate and accessible mental health care for Deaf and hard of hearing people throughout Queensland. It is the only service of its kind in Australia.

Our mission is to assist people who are Deaf or hard of hearing to access culturally-affirmative and inclusive mental health care and treatment.

This is facilitated through:
- offering education and training to professionals and organisations
- supporting mental health clinical staff and other service providers
- support for Deaf and hard of hearing people accessing Metro South Mental Health as well as other Hospital and Health Services
- ensuring culturally sensitive and inclusive strategies for professionals providing services to people who are Deaf or hard of hearing
- Comprehensive consultation and liaison services.

Consultation
The service offers assistance to mental health teams and private mental health practitioners who are treating adults who are Deaf or hard of hearing and may be experiencing symptoms of a mental illness. This can be provided as a face-to-face service or via video conference.

Consultations focus on:
- being sensitive to a person’s individual communication and mental health needs
- Comprehensive joint, deafness and mental health assessment
- exploring treatment plans.

Resources
Resources and training programs have been developed to assist mental health professionals to provide appropriate, accessible and equitable care to Deaf and hard of hearing people.

This includes the Deafness and Mental Health Guidelines for Working with People who are Deaf or Hard of hearing (2017), and educational booklets on schizophrenia, depression, anxiety, bipolar, alcohol, medication safety, relationships, sexual health and domestic violence

You can access these resources by contacting us or visiting our website at www.health.qld.gov.au/metrosouthment alhealth/deafness/default.asp

Hearing loss and mental health
Around one in six Australians experience some degree of hearing loss1

The size of the signing Deaf community is estimated to be between 65002 and 15 400 people3.

Up to 70 per cent of adult Aboriginal and Torres Strait Islander people have hearing problems and deafness, often relating to poorly managed childhood infections4.

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