

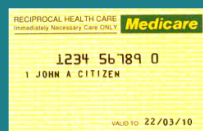
The Australian Government has signed **Reciprocal Health Care Agreements** (RHCA's) with the following countries.

- **New Zealand**
- **Republic of Ireland** (*South Ireland*)
- **United Kingdom** (*England, North Ireland, Scotland, Wales*)
- **Netherlands** (*Holland*)
- **Sweden**
- **Finland**
- **Norway**
- **Italy**
- **Malta**
- **Belgium**
- **Slovenia**

These arrangements entitle **residents** of the above countries to some subsidised health services for **essential medical treatment** as a public patient, whilst visiting Australia.

RHCA's aren't designed to replace private travel health insurance for overseas visitors.

Eligible visitors must present their Reciprocal Medicare Card or adequate visa identification when Presenting for treatment at a Queensland Health Hospital



More Information

For further information about your Medicare eligibility, please speak to a Patient Option Liaison Officer (POLO).

Princess Alexandra Hospital:

POLO Enquiries - 07 3176 5560

QEII Hospital:

POLO Enquiries - 07 31826825

Logan Hospital:

POLO Enquiries - 07 3299 8954

Redland Hospital:

POLO Enquiries - 07 3488 3498

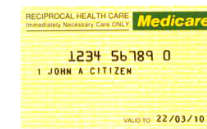


Partnering with Consumers - This patient information brochure supports National Safety and Quality Health Service Standard 2 (2.4.1) Consumers and/or carers provided feedback on this patient information

Date created: September 2016

Review date: September 2019

Are you a visitor from a country that has **Reciprocal Health Care Agreements** with Australia?



medicare Eligibility Information for Visitors



Queensland Government

Metro South Health

Reciprocal visitors who need essential medical treatment are required to **enrol in Medicare**.** If your Medicare application is approved you will receive an Australian Reciprocal Health Care card.

If treatment is immediately necessary prior to enrolling, Medicare benefits will be back paid for eligible visitors.

Essential Medical Treatment

means any ill-health or injury which occurs whilst the visitor is in Australia and requires treatment before they return home.

Some visa conditions and health services **exclude** the visitor from their RHCA.

» New Zealand**

- Not required to enrol in Medicare
- HHS staff to assess documents for eligibility
- Provide passport for proof of residency
- Provide visa for confirmation
- Covered for length of stay in Australia
- Student visa conditions for OSHC*

» Republic of Ireland**

- Not required to enrol in Medicare
- HHS staff to assess documents for eligibility
- Provide passport for proof of residency
- Provide visa for confirmation
- Covered for length of stay in Australia
- Student visa excludes RHCA
- 405 & 410 retirement visa excludes RHCA

» United Kingdom

- Required to enrol in Medicare
- Covered for length of stay in Australia
- 405 & 410 retirement visa excludes RHCA

» Netherlands

- Required to enrol in Medicare
- Length of stay determined by European Health Insurance card expiry date.
- 405 & 410 retirement visa excludes RHCA

» Sweden

- Required to enrol in Medicare
- Covered for length of stay in Australia
- Student visa conditions for OSHC*
- 405 & 410 retirement visa excludes RHCA

» Finland

- Required to enrol in Medicare
- Covered for length of stay in Australia
- Student visa excludes RHCA
- 405 & 410 retirement visa excludes RHCA

» Norway

- Required to enrol in Medicare
- Covered for length of stay in Australia
- Student visa excludes RHCA; and
- Student visa conditions for OSHC*
- 405 & 410 retirement visa excludes RHCA

» Italy

- Required to enrol in Medicare
- Length of stay 6 months from date of arrival in Australia.
- 405 & 410 retirement visa excludes RHCA

» Malta

- Required to enrol in Medicare
- Length of stay 6 months from date of arrival in Australia.
- Student visa excludes RHCA
- 405 & 410 retirement visa excludes RHCA

» Belgium

- Required to enrol in Medicare
- Length of stay determined by European Health Insurance card expiry date
- Student visa conditions for OSHC*
- 405 & 410 retirement visa excludes RHCA

» Slovenia

- Required to enrol in Medicare
- Length of stay determined by European Health Insurance card expiry date.
- 405 & 410 retirement visa excludes RHCA

<https://www.humanservices.gov.au/customer/enablers/health-care-visitors-australia>

» Medical Services NOT Covered

- Treatment arranged before your visit to Australia
- Medical services which are **not clinically necessary** (*not classified as ill-health or injury*)
- Accommodation and medical treatment as a **private patient** in a public hospital
- **Compensable** conditions (*work cover, motor vehicle and third party claims*)
- Examinations for **medical certificates** eg. Life insurance, superannuation
- **Medicine** not subsidised under the PBS
- **Dental** examinations and treatment
- **Home nursing** post hospital care

Reciprocal country visitors unable to produce evidence verifying reciprocal **residency** status, or are identified with RHCA exclusions will be treated as **Medicare INELIGIBLE**

Fees for service are applicable

*Overseas Student Health Cover (OSHC)

