

METRO SOUTH HEALTH HEALTH NEEDS ASSESSMENT

a summary of the top 5 health needs identified by consumers, patients, health service partners and staff during the local area health needs assessment

Throughout 2021 & 2022 MSH undertook significant consultation with consumers, patients, health service partners and staff in order to

better understand the most important health and health service needs of MSH residents

and to use this knowledge to

inform further health service planning activities to achieve better health outcomes

31 Needs Themes

were identified by the consultation group which were then prioritised into order of

importance or urgency for future action
(see the next page for the prioritised needs themes)

31 Prioritised Needs Themes

Prioritised Health and Service Need Themes, RANKED IN ORDER OF IMPORTANCE, Metro South region

1	Addiction and mental health	9	Cancer	17	Diabetes	25	Population growth
2	Ageing, care planning, and end of life	10	Allied health	18	Cerebrovascular disease	26	Oral health
3	Hospital and specialist services	11	Cardiac disease	19	Community and clinician engagement	27	Respiratory disease
4	Aboriginal and Torres Strait Islander health	12	Hospital infrastructure	20	Cost	28	Arthritis
5	Community services	13	Child and youth health	21	Maternal and neonatal health	29	Renal disease
6	Health workforce capacity and capability	14	Innovation in funding and service delivery	22	Cultural and linguistic diversity	30	LGBTIQ+ health
7	Care coordination, communication, and literacy	15	Prevention and health promotion	23	Obesity	31	Prisoner health
8	Disability and carers	16	Primary care	24	Social determinants		

Prioritising health & service needs is a complex process and it is important to note:

- There are no “unimportant” health or service needs
- A range of different perspectives as well as sources of evidence were considered
- Prioritisation decisions have not considered who is responsible for leading or participating in likely service responses
- Lower ranked needs does not mean no action will be taken
- The health needs are not mutually exclusive of each other (i.e., overlap exists).

TOP 5

PRIORITIES FOR ACTION

Summarised below are the Top 5 priorities and issues identified for action by consumers, patients, health service partners and staff through the health needs assessment process.

ADDICTION & MENTAL HEALTH

There is a high health burden arising from prevalence of mental illness in the population

Access to public services that meets population need

HOSPITAL & SPECIALIST SERVICES

Access to public hospital services & public elective surgery services close to where people live

Access to public Emergency Department services that aligns with population need

Access to transport services that support access to health care services

AGEING, CARE PLANNING, & END OF LIFE

There is a high health burden arising from prevalence of dementia in the population

Access to public services that meets population need (*Home support, especially for older people to remain living safely in their own homes*)

ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH

Access to public services that align with population need

Access to Indigenous Health Liaison Officers (IHLOs)

COMMUNITY SERVICES

Access to integrated community-based services that meets population needs that meets population demand