

Specialist Palliative Care in the Residential Aged Care Facility (RACF)

About us:

Metro South Palliative Care (MSPC) Residential Aged Care Facility (RACF) In-Reach Service provides a consultative support services to residents of RACFs with complex palliative care needs, working in partnership with RACFs and GPs.

The service provides education and mentoring to RACFs and GPs at request during business hours.

After-hours on-call telephone support is available to RACF and GP's for urgent palliative care advice.

Aim:

To improve resident outcomes at end of life, as well as outcomes for their important others, by increasing capacity of MSH RACFs to provide safe, quality, palliative and end-of-life care.

Referral criteria:

- The resident has a medically diagnosed, progressive life-limiting disease that will cause death in the foreseeable future.
- The resident/family will be experiencing complex palliative issues that cannot be managed by the GP or care team in the RACF.
- The resident/substitute decision maker has been informed and have consented to specialist palliative care involvement.
- The resident's treating GP has consented to specialist palliative care involvement.
- The resident resides within the Metro South Health Service District.
- No other specialist palliative care service / provider is involved.

Contact details:

BUSINESS HOURS (Mon-Fri 8:00am – 4:30pm):

Clinical Nurse Consultant/Team Leader: 0475 760 186

Brisbane South: 0437 537 037 Fax 07 3710 2230

Logan / Beaudesert: 0422 004 478 Fax 07 3089 2090

Redlands / Bayside: 0403 604 379 Fax 07 3488 3650

AFTER HOURS:

RACF staff needing palliative advice after hours, for residents known to the Metro South Palliative Care Service, contact:

On-call (Bris South/ Logan/ Beaudesert) 0434 769 636

On-call (Redlands/ Bayside) 0417 628 183

GPs or locum GP services needing palliative advice after hours, for residents not known to the Metro South Palliative Care Service, contact the On-call palliative care consultant:

PA Hospital switchboard 07 3176 2111