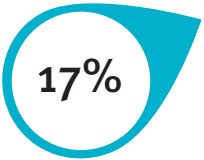


7 day follow-up

80% patients received face to face follow up by a mental health clinician within 7 days of discharge from hospital.

Why is this important?

We know that people are more vulnerable immediately after discharge.



28 Readmission

Our 28 day readmission rate for Adults was 17%. 86% of people admitted to our wards did not need to go back to hospital within 28 days of discharge.

Our 28 day readmission rate for Older Adults was 8%. 92% of people admitted to our wards did not need to go back to hospital within 28 days of discharge.

Our 28 day readmission rate for Adolescent was 8%. 92% of people admitted to our wards did not need to go back to hospital within 28 days of discharge.

Why is this important?

Readmission soon after discharge may mean that the person was still unwell or that follow up care did not meet their needs.



Average length of stay

Our average length of stay was 16 days for Adults.

Why is this important?

Length of stay will vary depending on the patient's diagnosis and treatment needs. We try to treat people in the community as much as possible so they can stay connected to their family and friends. It can be harder to "bounce back" into usual roles and routines after a long admission.



Clinical contact hours

Patients within the community received 14,593 hours of clinical contacts these include a wide range of delivery modes (March 2018)

*Data from months in second quarter 2018