Health Equity and Access Framework

Inclusive systems and environments
- Leadership and organisational commitment
- Support and liaison roles
- Models and pathways
- Specialised services
- Monitoring, evaluation and improvement
- Welcoming and accessible environments

Capable and informed staff
- Training and education
- Support and mentoring
- Use of relevant procedures and resources
- Orientation and induction processes
- Workforce diversity

Equitable, accessible and person-centred care

Healthy communities
- Health literacy strategies
- Preventive programs
- Integrated models of primary care

Consumer engagement and partnerships
- Community and stakeholder consultation
- Partnerships
- Use of interpreters
- Appropriate information for patients and the community
- Customised communication methods and information platforms

Effective communication