

# Specialist Out-Patient Department (SOPD)

## QEII Hospital

### Graduate Nursing Program

#### Hospital Overview

- QEII is a medium-sized hospital with 205 beds with an additional 44 beds offsite and more than 1700 staff.
- Currently QEII is undergoing an expansion project to add another 112-bed specialised surgical facility by 2027 to assist with future growth and become the premier surgical hospital for Metro South Health.
- QEII provides a range of inpatient and outpatient services including general medicine, general surgical, cardiology, geriatric medicine, intensive care, acute stroke, palliative care, and has a state-of-the-art Emergency Department and Endoscopy Suite.
- Accredited Pathway to Excellence® hospital providing a positive practice environment where nurses can flourish.

#### Our Staff

QEII employs over 1700 staff including:

- 972 nurses
- 355 medical officers
- 133 allied health professionals



#### Our Activity

In the 2022 – 2023 financial year there were:

- Over 35 000 patients admitted to QEII
- Over 65 000 patients treated in the Emergency Department
- 6 700 patient procedures conducted in the Endoscopy Suite

#### Aim of the Graduate Program

- Assist the graduate nurse to transition from novice to competent practitioner.
- Provide structured learning experiences that will assist the graduate registered nurse to develop their required clinical knowledge and skills.
- Support the graduate in both education and clinical environments.
- Promote the development of confidence in clinical practice.
- Provide adequate organisational support and practice-based education to assist the graduates successful transition into the workplace and to remain satisfied in the profession long term.

#### Find out more

[metrosouth.health.qld.gov.au](https://metrosouth.health.qld.gov.au)

[MS\\_NM\\_Graduate\\_Support@health.qld.gov.au](mailto:MS_NM_Graduate_Support@health.qld.gov.au)

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#### QEII Jubilee Hospital



# Specialist Out-Patient Department (SOPD)

## Unit information

SOPD provides a high standard of patient focused care through assessment, planning, early intervention, and evaluation of surgical and medical needs to support patients achieving optimal health outcomes.

Specialist Outpatient Department (SOPD) nursing staff delivers quality patient-centred care utilising planned, elective care principles and best practice for Ambulatory/Outpatient Services within budget, adhering to all legislation, current standards and best practice.

SOPD nursing staff deliver quality patient-centred care to current standards of practice and evolving models of care to the patients attending specialist clinics. We endeavour to provide sustainable health care services and a highly individualised experience for patients in an ambulatory care setting. Additionally, we engage in ongoing innovation and improvement in the delivery of contemporary outpatient services, using data analysis and evidence as the basis for change.

We work within a large Interdisciplinary team including Medical Officers, Allied Health, and Executive Nursing team to achieve best patient outcomes.

## Our Activity

SOPD provides outpatient services to optimise health outcomes for the MSH community. A multidisciplinary approach is utilised to undertake patient assessments and procedures, and provide education and support to patients and their families. Appointments are either face-to-face, over the phone or via telehealth.

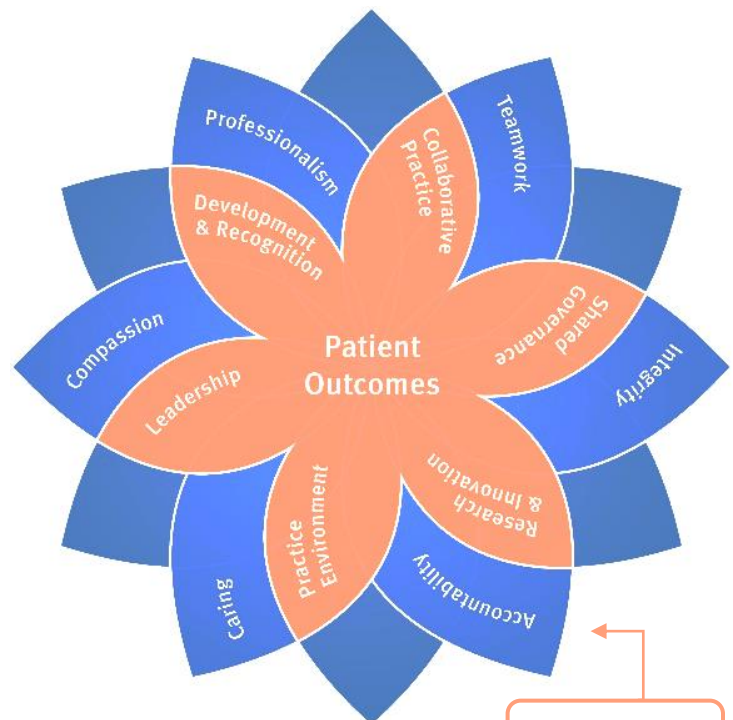
## Graduate opportunities

- Learn and consolidate specialist out-patient patient management skills
- Management of complex patients needs post discharge from acute services
- Learn to work autonomously and make decisions
- Online and face-to-face learning
- Opportunity to undertake quality initiatives

## Rotation Graduate Program

- 6-month rotation in SOPD
- 6-month rotation in Ward 2A Surgical – Orthopaedics and Urology

## Metro South Hospital Initiatives



[metrosouth.health.qld.gov.au/join-our-team/graduate-programs](https://metrosouth.health.qld.gov.au/join-our-team/graduate-programs)