

Metro South Health Strategic Plan 2024–2028



Easy English version



Table of contents

Page 3	We acknowledge Country
Page 4	About Metro South Health
Page 5	About our plan
Page 6	What is in our plan?
Page 7	Our vision
Page 8	Our purpose
Page 9	What will the plan do?
Page 10	Our people
Page 11	Health equity
Page 13	Digital health
Page 15	Great experiences and great outcomes
Page 16	Research and innovation
Page 17	Sustainability
Page 18	Doing what we say we will do

We acknowledge Country



We respect the traditional owners of the lands, rivers and sea.

We respect the Yugambeh, Quandamooka, Jaggera, Ugarapul, Turrbal and Mununjali people.

We respect Aboriginal and Torres Strait Islander Elders.

We respect Aboriginal and Torres Strait Islander people with disability.

About Metro South Health

Metro South
Health

Metro South Health is our name.

We have these services:



- Hospitals.



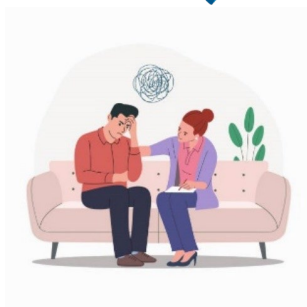
- Community health centres.



- Services that visit people at home.



- Dentists.



- Mental health teams.

About our plan



We want everyone to get good health care.



To help us do this, we wrote a **strategic plan**.

A **strategic plan** is a document that says what we will do in the next four (4) years.



It includes a list of things we will do to make our health service better.

And to help the Government make things better for our community.

What is in our plan?



Our plan includes a vision and purpose.



These are words that help us think about the future.

Our vision and purpose are on the next two pages.

Our vision



Our vision is:

Together we will create Australia's healthiest community.



This means we think about a future where everyone is healthy.



We need to work together to make this happen.

Our purpose



Our purpose is:

Better lives through better health.



This means we want to help people live healthy lives.

What will the plan do?



Our plan will help improve 6 things:



1. Our people



2. Health equity



3. Digital health



4. Great experiences and great outcomes



5. Research and innovation



6. Sustainability

We will explain what these things mean on the next few pages.



Our people



Our health workers are important.



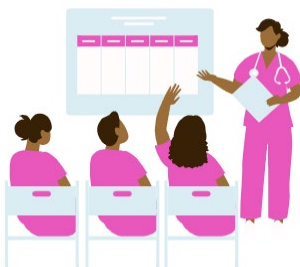
We will hire more health workers.



We will make sure our workers feel safe and valued.



We will hire more workers from different backgrounds.



We will teach our workers new skills.



Health equity



We will learn about **diverse communities**.



Diverse communities includes:

- People born in other countries
- People who don't speak English
- People with disability
- People who are Lesbian, Gay, Bisexual, Transgender, Intersex or Queer (LGBTIQ+)
- People who are Aboriginal and Torres Strait Islander.
- People with no fixed address



Health equity, continued



We will help all people to have the best health they can.



We will talk with people from diverse communities when we improve our services.



We will listen to the stories of Aboriginal and Torres Strait Islander people.





Digital health



We will use **technology** to improve health care.

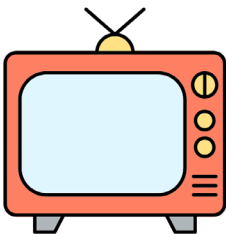
Technology includes:



- Computers



- Internet



- TVs



- Mobile phones.



Digital health, continued



We will use technology to help people access health care from outside hospital (like telehealth).



We will make sure our technology is safe.



People will be able to use technology to stay healthy.



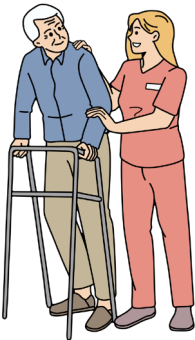
Great experience and great outcomes



We will work with others to provide health care that people need.



We will make sure our health care is safe and good quality.



We will try our best to make people feel well.



We will ask people what they think about our care. Then we will make it better.



Research and innovation



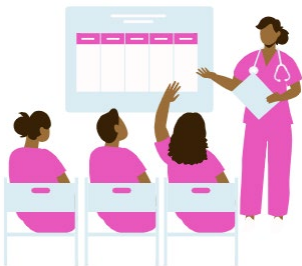
We will do **research** and use **innovation**.

- **Research** is when we learn, study or find out new things.
- **Innovation** is when we try new things.

We will use research and innovation to improve health care for our community.



We will work with other health services and experts to do research and innovation.



We will keep learning.

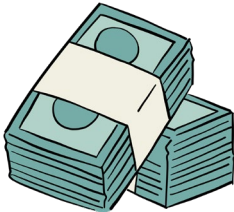


Sustainability



We will make sure our health service is **sustainable**.

Sustainable is something we can keep doing for a long time.



We will be careful with our money.



We will give healthcare that people really need.



We will care for the environment.



We will build new hospitals and clinics that are good for the community.

Doing what we say we will do



We will find ways to make sure we do all the things listed in this plan.



Each year we will write a report to tell you what we have done.

We will check to see if we are making our health service better.



Each year, we will update our plan to help us get better.